



Craig Barnette
Manager, Strategic Pricing

Tel: 412.434.2690
E-Mail: cjbarnette@ppg.com
www.ppgautoglass.com

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To: Our Valued Customers

Subject: November 14, 2005 PPG AutoGlass Net Price List and Changes to the List Price List

Effective November 14, 2005, PPG AutoGlass will implement the enclosed PPG Auto Glass November 14, 2005 Net Price List (Addendum) changes and List Price List changes.

Please note that a number of prices have been reduced on both the Net Price List and List Price List. Some parts have been added and price changes made to others to reflect market conditions.

These changes will be available at www.ppgautoglass.com and will also be e-mailed to customers with e-mail addresses on file.

This and all future PPG AutoGlass Parts Lists will be available in downloadable formats at our website.

We look forward to your continued support and remain committed to meeting your service and quality requirements.

Best regards,

A handwritten signature in black ink, appearing to read "Craig Barnette". To the right of the signature, the letters "CS" are printed in a small, black, sans-serif font.

Craig J. Barnette